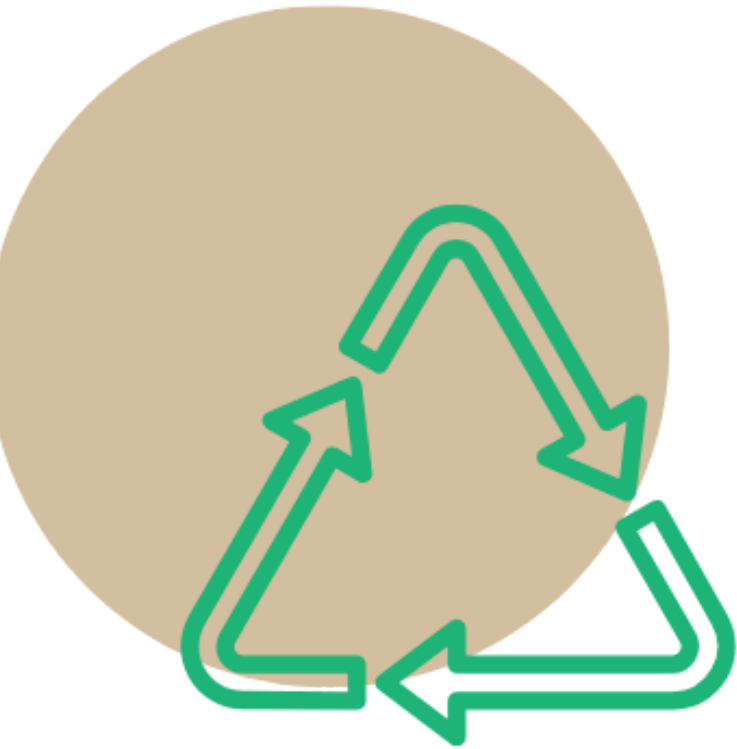


Little's

ESTD 1966

OUR GREEN POLICY

LAST UPDATED
MARCH 2026



SUSTAINABILITY PRACTICES

IN THE OFFICE, ON THE ROAD, AND LOOKING AHEAD



SUSTAINABILITY AT LITTLE'S CHAUFFEUR DRIVE

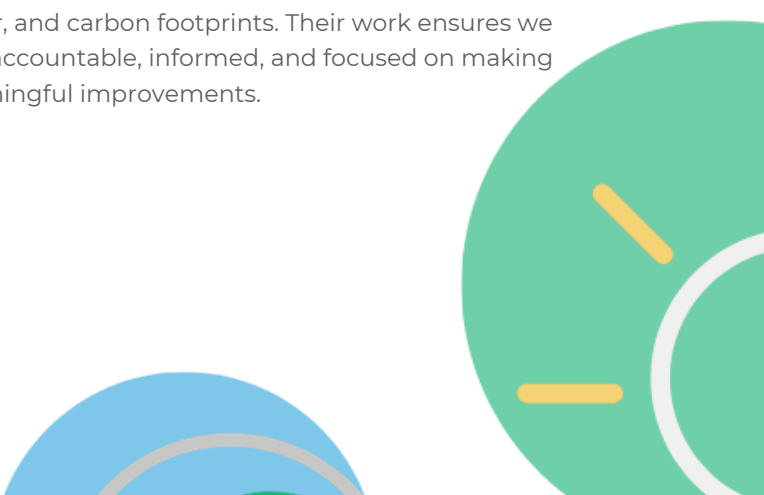


As a business, we recognise how crucial it is to take the climate crisis seriously. We do our utmost to operate in a way that not only does the least harm to our planet but that also actively seeks to do good, all while maintaining our award-winning level of service. From our growing eco-fleet, to our decision to remove single-use plastic bottles from all of our cars, to the measures we have implemented to reduce energy, water, and general waste in our head office, to our support of a major conservation project that aims to restore and regenerate Scotland's native Caledonian Forest in the Highlands as a means of offsetting our carbon footprint: sustainability is high on our agenda.

In 2022, we were thrilled to be awarded **Silver** by *Green Tourism* in recognition of our sustainable approach to business.

This document outlines our ongoing sustainability work as well as our plans for the future. We are continually improving how we operate - across environmental impact, day-to-day operations, and the wellbeing of our people. We are proud to be a Real Living Wage accredited employer, reflecting our commitment to offering fair pay to everyone on our team.

Recognising that sustainability is an evolving responsibility, our dedicated Green Team plays a central role in driving progress. They regularly review our current measures, set clear action plans, and explore new initiatives aimed at reducing our environmental, water, and carbon footprints. Their work ensures we stay accountable, informed, and focused on making meaningful improvements.



WHAT WE'RE DOING: IN THE OFFICE



REDUCING ENERGY USE

We have taken steps to reduce our energy usage in the Head Office including replacing all our lightbulbs with energy-efficient LED lightbulbs, installing motion detectors that automatically turn off lights in the garage, putting the garage door on a timer to conserve heat, installing a programmable thermostat, and installing double glazing and insulation to reduce the need for unnecessary heating.



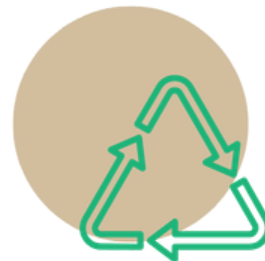
REDUCING WATER USE

We have fitted the new bathrooms in our Head Office with a dual-flush to save water. We have also installed filter taps in our offices to ensure staff no longer need to bring plastic bottles into work.



REDUCING GENERAL WASTE

We've removed single-use plastic water bottles from all our Scottish vehicles and replaced them with infinitely recyclable, resealable aluminium cans of water. Our cars are washed using cold water and no detergents, helping to minimise chemical use. In 2026, we introduced an upgraded booking platform to further streamline processes and reduce paper use.



RECYCLING

All our waste materials are properly disposed of and we are working with a Recycling and Waste management company called [Biffa](#). From waste obtained from the servicing of our vehicles, to the recycling policies we have for consumables and paper at head office, the importance of recycling and reusing is embedded throughout our organisation.

WHAT WE'RE DOING: ON THE ROAD



ECO FLEET

Since 2015, we have been investing in hybrid cars, and today, 100% of our saloons are hybrid. Initially offering rechargeable hybrid cars, this arm of the fleet has now expanded to include the latest plug-in hybrid BMW, Mercedes and Lexus saloons, offering a greener chauffeur service to all our clients. Our rechargeable hybrids allow for lower vehicle emissions while still giving a UK-wide travelling range. They employ state-of-the-art technology to reduce carbon and tailpipe emissions to 0 when in EV mode. Our unique business model allows us to embrace plug-in hybrid technology to the full, given that we are...

...one of the only chauffeur companies in the UK to operate on a true 'garage to garage' basis. With EV charge points in both our Edinburgh and Glasgow garages, vehicles can be charged between hires and / or overnight as chauffeurs are not taking cars home, thus releasing the full EV potential of these vehicles. While out and about all the cars have access to 'on street' charge stations through the [Charge Place Scotland](#) network, further enhancing the green credentials of these vehicles.



FUEL EFFICIENCY

Our more traditional vehicles use stop-start technology which improves fuel efficiency and reduces emissions by switching off the engine when it comes to a standstill, particularly important in urban areas. What's more, all our vehicles are extremely fuel-efficient and can easily return in excess of 40-50 miles per gallon.



ROUTE PLANNING

We hold regular journey-planning sessions with our chauffeuring team and expect them to advance-plan all their journeys as part of their daily preparations, negating the need for reliance upon satnav systems which often provide less economical routes. Advance planning significantly reduces annual company-wide mileage totals which in turn minimises our environmental impact and unnecessary fuel consumption.

WHAT WE'RE DOING: FOR THE FUTURE



DEDICATED GREEN TEAM

Our Head of General Operations established a dedicated Green Team and they have regular meetings to ensure that we are maintaining our current sustainability practices, set goals, and research new initiatives (e.g. carbon offsetting, tree-planting, ways to conserve water, staff incentives etc) to reduce our environmental, carbon, and water footprints. The Green Team also keep the wider team up to date with green issues and welcome input.



CARBON OFFSETTING

We support the conservation charity Trees for Life, making quarterly donations to help fund their tree-planting projects based on the carbon emitted by our Scottish fleet. Planting trees is a highly effective way to help stabilise our climate, as they absorb CO₂ directly from the air.

Trees for Life plant diverse native species across the Scottish Highlands, promoting biodiversity and supporting endangered wildlife.

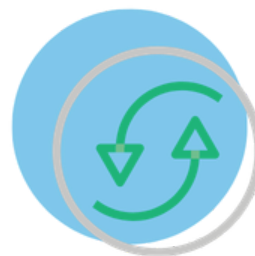
To date, we have 1,885 trees planted in our corporate grove, contributing to 32.5 tonnes of carbon offset in 2025.

You can find a link to our corporate grove: [here](#).



ACTION PLANNING

The Green Team regularly review the Green Action Plan and create quantifiable targets, objectives, and timelines to make sure that we continue to make progress in our efforts to be a sustainable, responsible business.



FUTURE INITIATIVES

We frequently research more ways that we, as a company, can “do more good rather than just less harm”. Some initiatives we are currently in the process of exploring include; harvesting rainwater to wash our cars, and encouraging staff to take place in workplace challenges such as litter picking in the local community.